



Parent Feedback Reports

Academic Session 2019-20

ABBREVIATIONS:

X-axis	Criteria-II Plots	
Y-axis	% Feedback; Calculated on the basis of Score awarded vs Maximum Score	
I	Teaching & academic ambience	
II	Relevance of the course	
III	Development of efficiency	
IV	Resources like library of the Department/ University	
V	Examination system	
VI	Facilities like canteen, Wi-Fi, sports, medical, cultural, excursion tours	
VII	Security arrangements and safety measures in the campus	
VIII	Web Services of the University	
IX	Quality of Teaching	
X	Overall perception for the Curriculum	
Q1	Quarter 1	June - August
Q2	Quarter 2	September - November
Q3	Quarter 3	December - February
Q4	Quarter 4	March - May

FEEDBACK SYSTEM:

Common questions, based on Criteria-II & SSS of NAAC parameters, were selected for Introspection of working and reflections of Ranchi University perceived in the mind of our students. Google form for Feedback on ten criterions were sent to students via e-mail or What's app group of their department. One e-mail can be used once for sending the feedback in a quarter.

Identity of students were kept confidential and no further communication in this regard is done either from IQAC RU or the Department concerned.

To compare reflections projected by students, graphs are plotted in terms of percentage of score awarded vs maximum score possible for collected feedback responses.

Every question in Feedback form were assessed in range of numeral values from 1 to 5 reflecting Average to Excellent labels. [1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding].

Responses received from students via google form feeded in already prepared Excell Sheet which producess graphical report in printable form and simultaneously prepare Power Point Presentation within a couple of seconds.

The feedback System used in Ranchi University was prepared by IQA Cell of Ranchi University and costs not a single penny for its operation and record keeping.



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I.Q.A.C.

A Work by IT Cell of IQAC RU, P.G. Chemistry Campus, mail: itcell@ranchiuniversity.ac.in

QUESTIONS IN FEEDBACK FORMS:

<u>Aspect -I</u>	<u>Teaching</u>
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- Q1 Please rate in your opinion up to the extent the curriculum/ academic activities of the University is developing your ward's Intelligence. : 1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q2 Please rate in your opinion how far the Course Content is increasing the learning experience of your son/ daughter.: 1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q3 Please rate the relevance of the course in the overall development of your wards efficiency. : 1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q4 Please rate the resources (library) provided to the students by the Department/ University. : 1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q5 Please rate the Examination system adopted by the University. 1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q6 How satisfied with Students facilities like canteen, Wi-Fi, sports, medical, cultural, excursion tours etc.? Please rate. 1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q7 Your assessment of the security arrangements and safety measures in the campus. 1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q8 Please rate the quality of the web-services of Ranchi University. 1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q9 Please rate the quality of teaching offered by the University.1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding
- Q10 Your Overall perception for the Curriculum: 1= Average, 2= Good, 3= Very Good, 4= Excellent, 5= Outstanding



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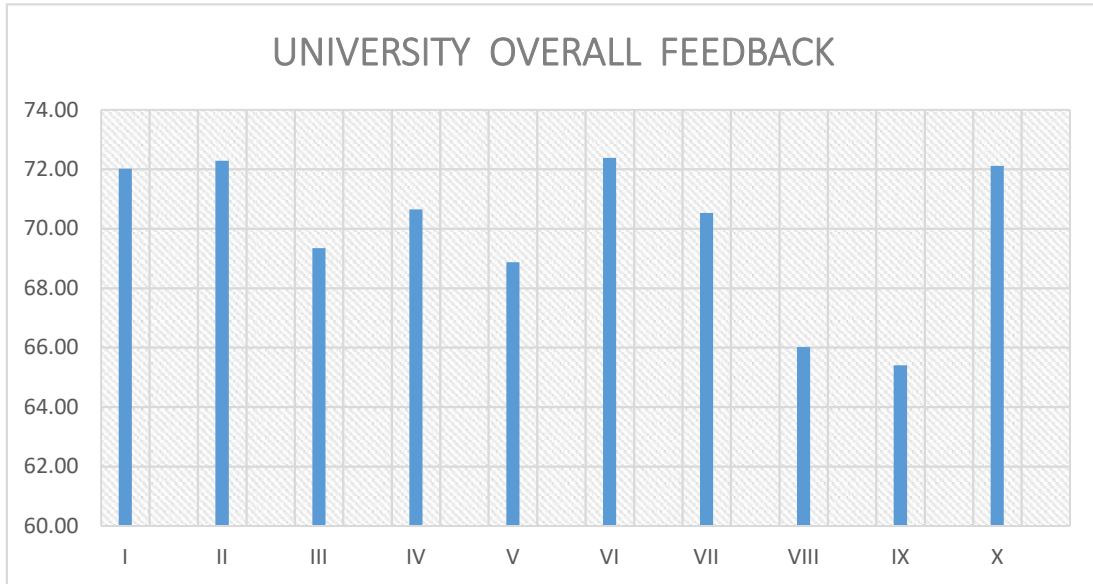
UNIVERSITY OVERALL QUESTION WISE FEEDBACK

Quarter →

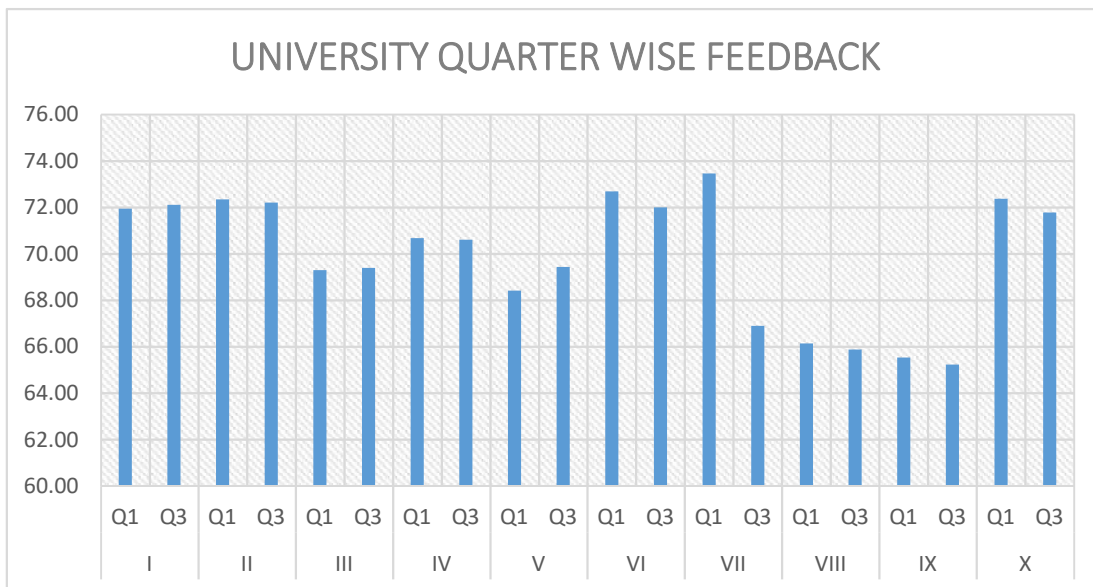
Q1
500

Q3
0

Total Feedbacks =



UNIVERSITY QUESTION WISE QUARTER WISE FEEDBACK





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FACULTY WISE FEEDBACK

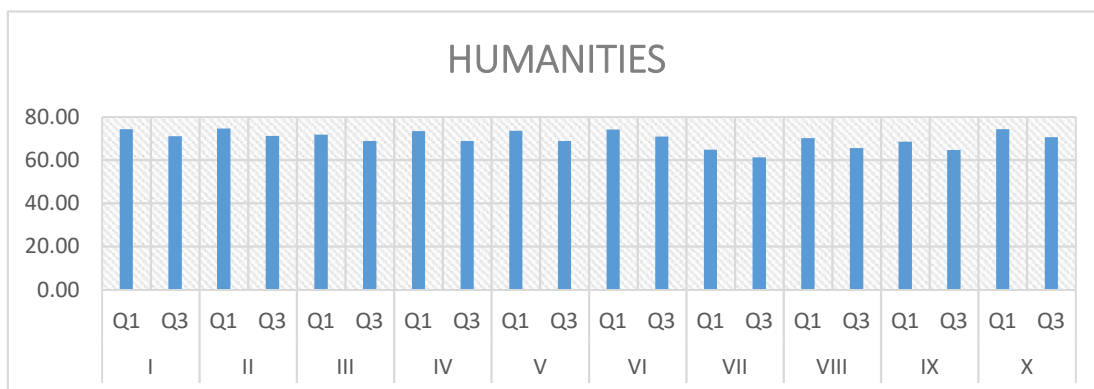
HUMANITIES

Quarter →

Q1
157

Q3
0

Total Feedbacks =



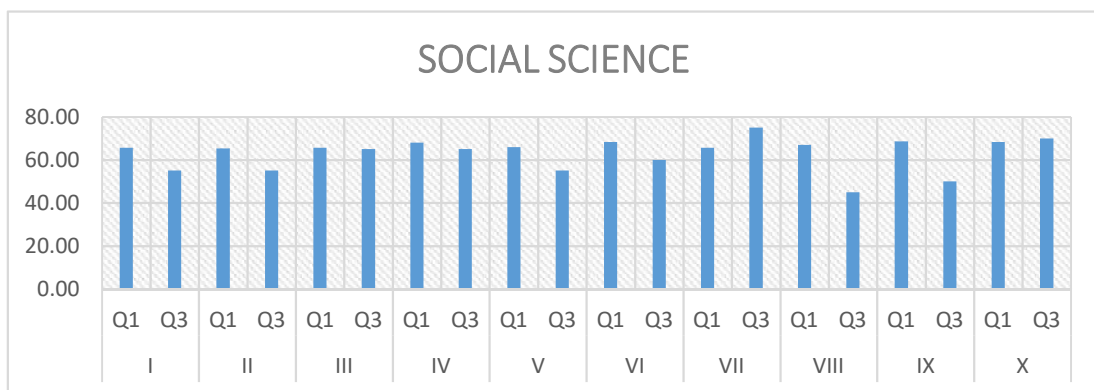
SOCIAL SCIENCE

Quarter →

Q1
43

Q3
0

Total Feedbacks =



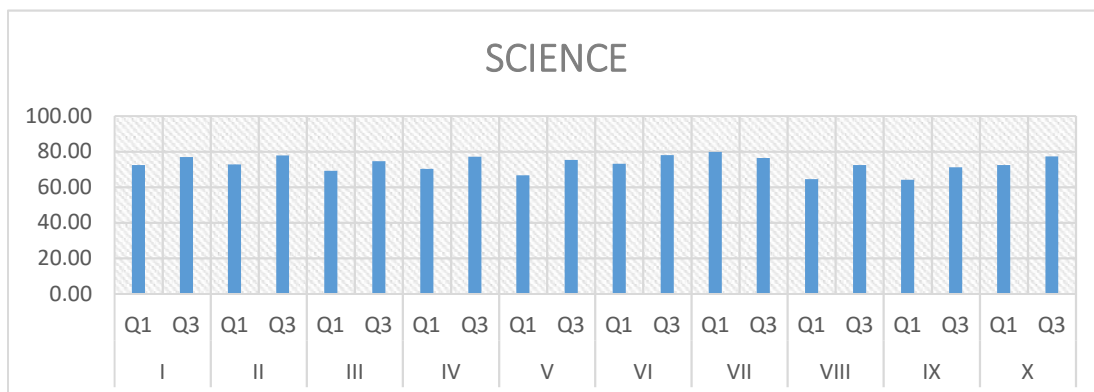
SCIENCE

Quarter →

Q1
300

Q3
0

Total Feedbacks =





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DEPARTMENT WISE FEEDBACK

HUMANITIES

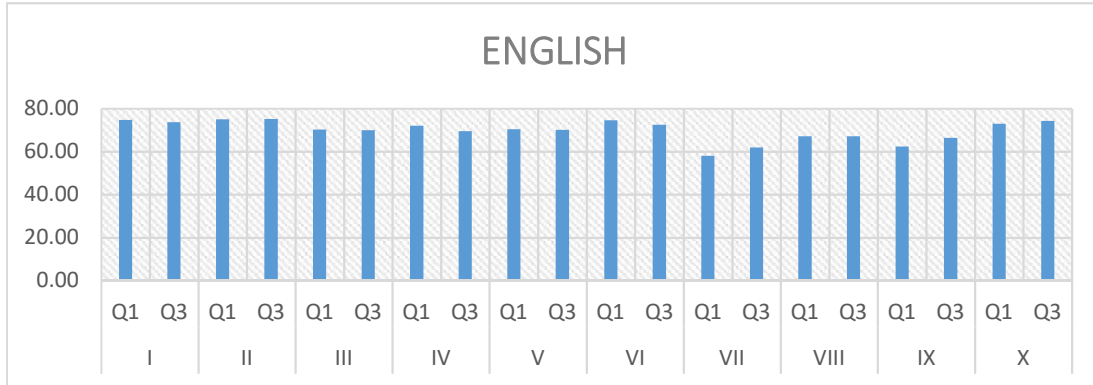
1 English

Quarter →

Q1
93

Q3
0

Total Feedbacks =



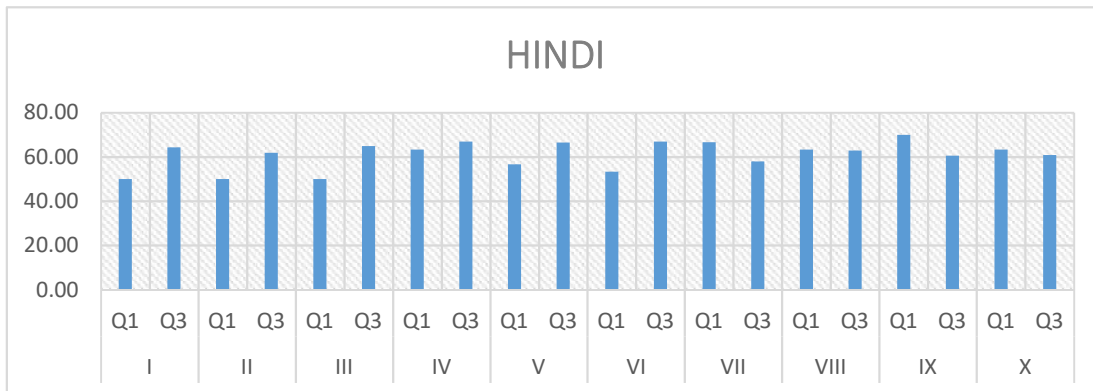
2 Hindi

Quarter →

Q1
1

Q3
0

Total Feedbacks =



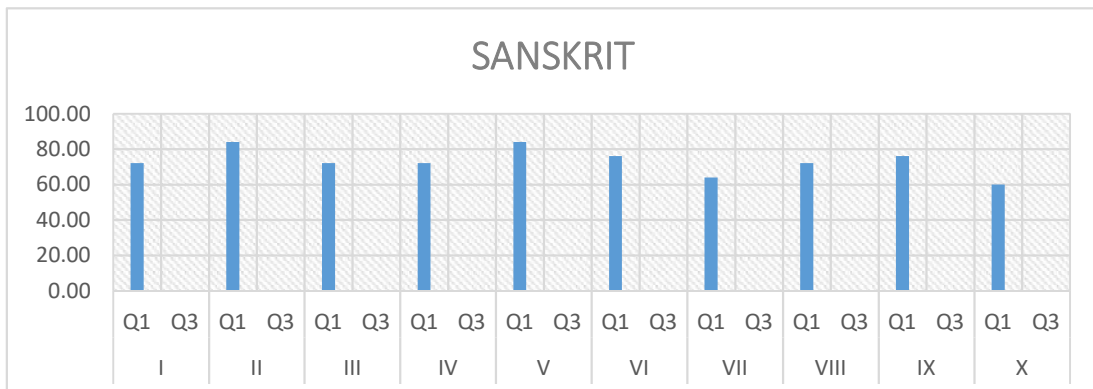
3 Sanskrit

Quarter →

Q1
5

Q3
0

Total Feedbacks =





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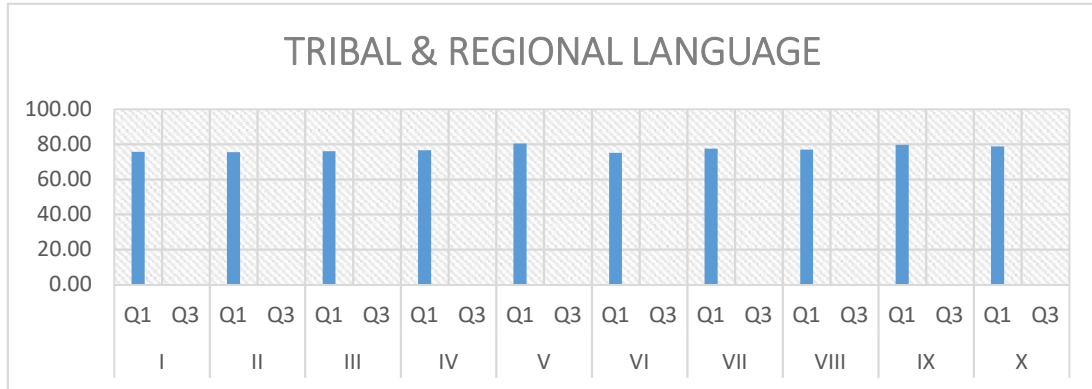
4 Tribal & Regional Language

Quarter →

Q1
58

Q3
0

Total Feedbacks =



SOCIAL SCIENCE

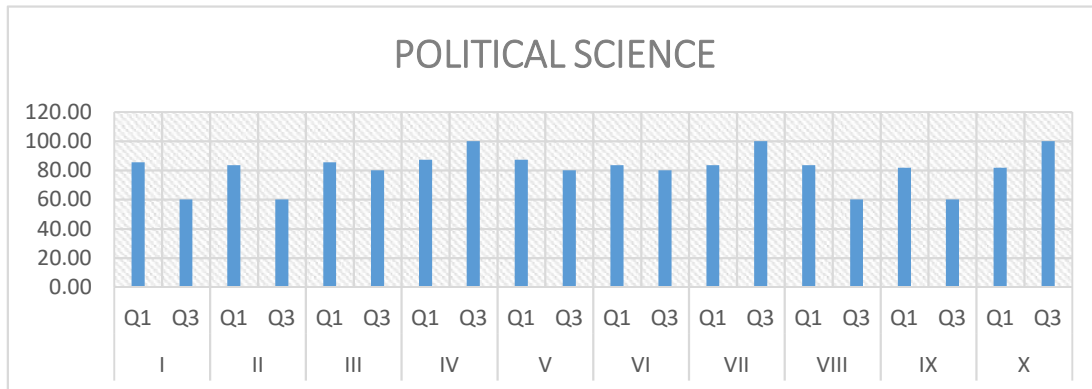
1 Pol Science

Quarter →

Q1
11

Q3
0

Total Feedbacks =



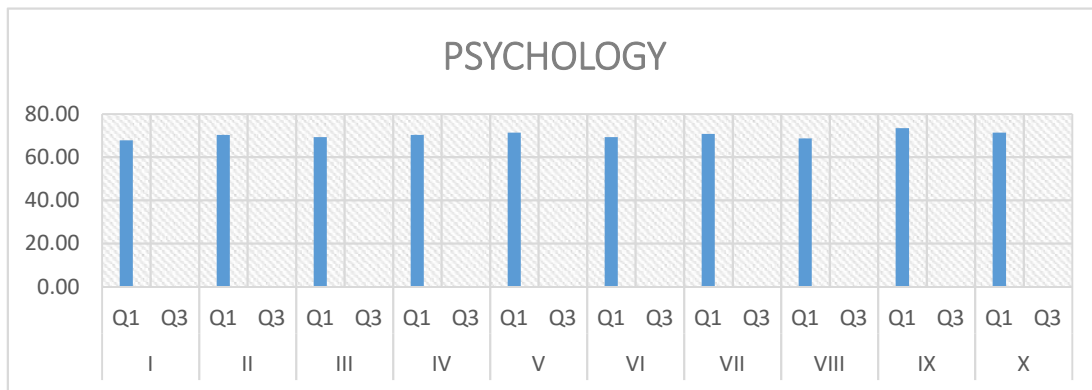
2 Psychology

Quarter →

Q1
32

Q3
0

Total Feedbacks =





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SCIENCE

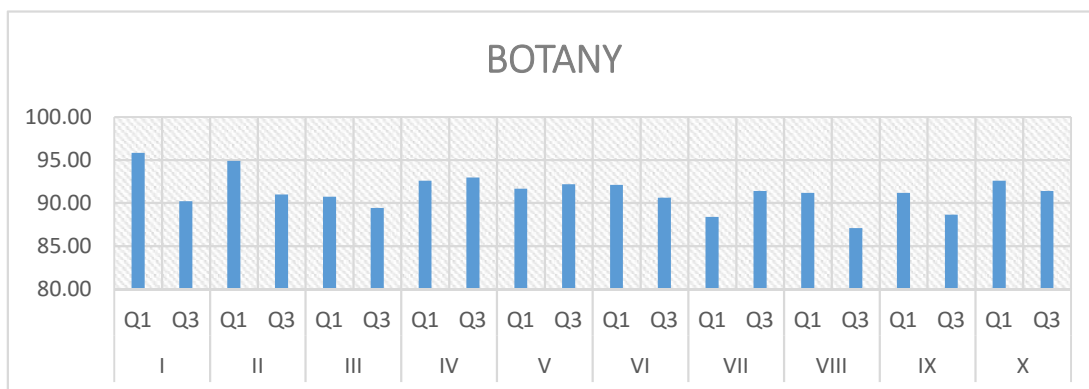
1 Botany

Quarter →

Q1
38

Q3
0

Total Feedbacks =



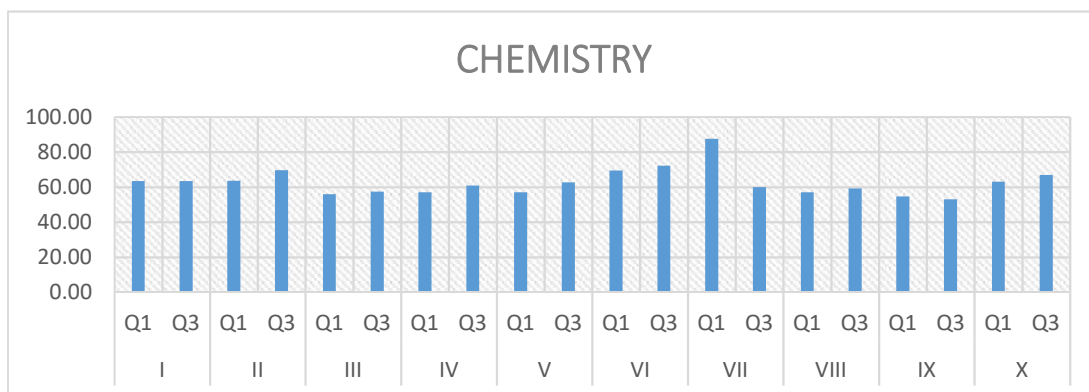
2 Chemistry

Quarter →

Q1
53

Q3
0

Total Feedbacks =



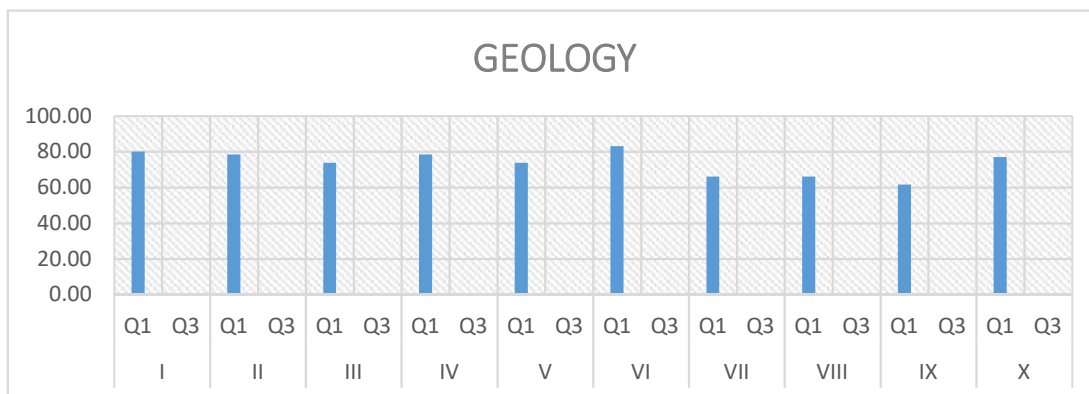
3 Geology

Quarter →

Q1
6

Q3
0

Total Feedbacks =





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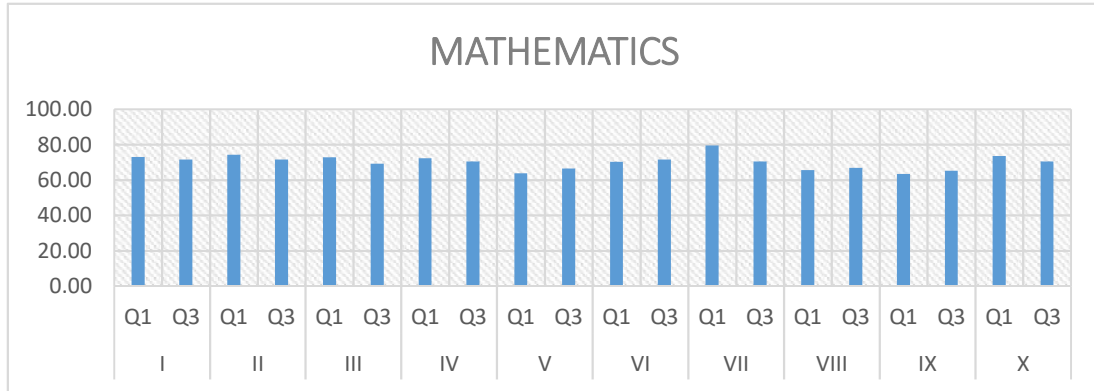
4 Mathematics

Quarter →

Q1
56

Q3
0

Total Feedbacks =



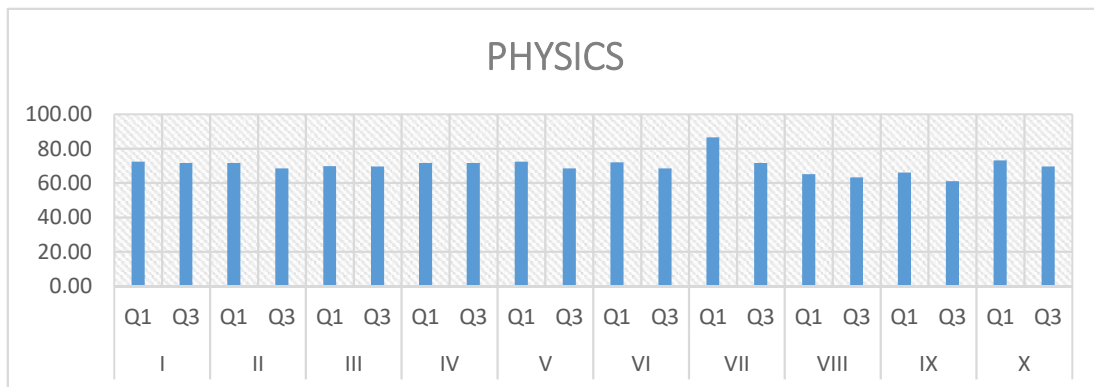
5 Physics

Quarter →

Q1
90

Q3
0

Total Feedbacks =



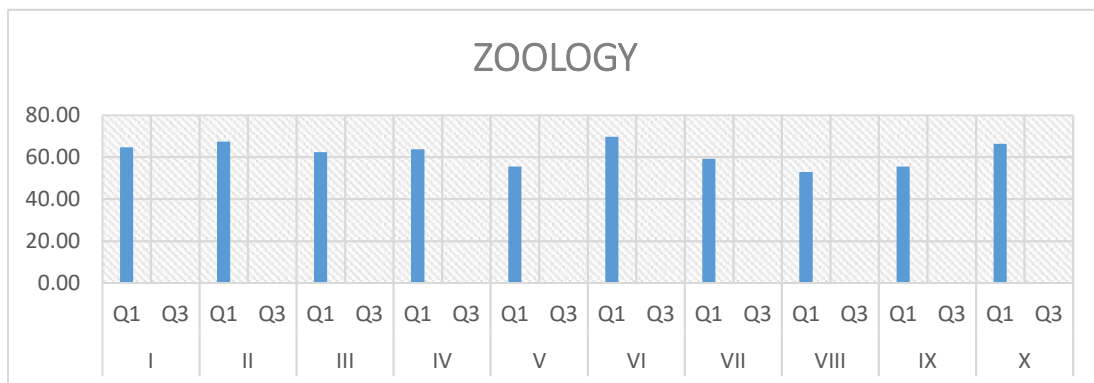
6 Zoology

Quarter →

Q1
57

Q3
0

Total Feedbacks =



Jyoti Kumar
Director IQAC